

# Please use this as a Packing Slip with your Return

## TelephoneGenie Return Merchandise Authorization

Company Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_ ZipCode: \_\_\_\_\_  
Contact Name: \_\_\_\_\_  
Phone Number: \_\_\_\_\_

**Invoice Number :**

The entire staff of TelephoneGenie.com endeavors to bring you the finest in telecommunication equipment.  
When returning item(s), please make sure the invoice Number is clearly marked on the outside of the box(es) to insure a quick response.

In order to receive proper credit, refund, or warranty repair all items must be under warranty. All item(s) received by TelephoneGenie.com should be in the same physical condition as originally shipped with matching TelephoneGenie.com Serial Numbers(s). If there are any missing parts, lightning/excessive voltage damage, or abuse, your account will be charged accordingly. Please be sure to pack the item(s) properly to ensure no further damage. All returned equipment is subject to a 20% restocking fee plus shipping charges. Boxes shipped without an invoice number on the outside of the box will be automatically refused.

- 1 Product & Serial Number: \_\_\_\_\_  
Description of Problem: \_\_\_\_\_  
\_\_\_\_\_
- 2 Product & Serial Number: \_\_\_\_\_  
Description of Problem: \_\_\_\_\_  
\_\_\_\_\_
- 3 Product & Serial Number: \_\_\_\_\_  
Description of Problem: \_\_\_\_\_  
\_\_\_\_\_
- 4 Product & Serial Number: \_\_\_\_\_  
Description of Problem: \_\_\_\_\_  
\_\_\_\_\_

Corrective Measure: (Check One)      Repair /Reship:       Credit:       Refund:

Comments: \_\_\_\_\_  
\_\_\_\_\_



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